

Merck Research has shown the Adherence Estimator to be **86% accurate at identifying patients at risk for nonadherence.**

After prescribing a new medication for patients with a chronic condition:

1 ADMINISTER the Adherence Estimator New Prescription Survey.

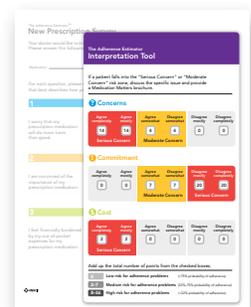
Patients may resist giving honest answers. Reassure them that:

- Results are confidential.
- No correct answers exist—only opinions and concerns matter.



2 ASSESS results with the Adherence Estimator Interpretation Tool.

- Compare the survey with the Interpretation Tool.
- Identify patients who fall into “Moderate Concern” or “Serious Concern” risk zones.
- Tally survey score to estimate the probability of a patient adhering to new medication.



3 ADDRESS the patient’s barriers to adherence with the Medication Matters brochure.

If a patient falls into the “Moderate Concern” or “Serious Concern” risk zone:

- Start a dialogue about the patient’s issues and concerns.
- Provide a Medication Matters brochure and check the section(s) that address the patient’s adherence issues:

- 🔍 Concerns
- ⚠️ Commitment
- 💰 Cost



Return the survey to the patient after discussing survey results.



Who should discuss medication adherence issues?

If patients have questions, they should talk to their doctor, pharmacist, or extended-care delivery team.