

Quick Reference Guide: Point32Health’s Pharmacy Program

Starting on Jan. 1, 2023, Point32Health will offer a streamlined pharmacy program in which OptumRx is the pharmacy benefit manager for all lines of business, utilization management is in-sourced for pharmacy and medical benefit drugs, and our formularies and policies are aligned within the product lines across our legacy organizations. Here’s a look at what to expect:

 <p>Pharmacy Resources</p> <p>Visit our provider websites to access the latest pharmacy information and resources, including prior authorization forms, formularies, specialty drug lists, pharmacy medical necessity guidelines and more.</p> <p>Harvard Pilgrim: www.harvardpilgrim.org/provider/pharmacy/</p> <p>Tufts Health Plan: www.tuftshealthplan.com/provider/</p>	 <p>Prescriptions</p> <p>Harvard Pilgrim will continue to utilize OptumRx for retail pharmacy and mail order services.</p> <p>While Tufts Health Plan will newly utilize OptumRx, please note that existing pharmacy prescriptions will remain active. Providers will not need to issue new prescriptions for affected members in OptumRx.</p>
 <p>Streamlining Pharmacy and Medical Benefit Drug Utilization Management</p> <p>Beginning Jan. 1, 2023, pharmacy and medical drug prior authorization requests will be managed by Point32Health’s Pharmacy Utilization Management team.</p> <p>We’re also migrating to unified formularies, policies, and criteria within the products lines across our legacy brands – meaning you’ll have an aligned experience whether you are treating a Harvard Pilgrim commercial member or a Tufts Health Plan commercial member.</p>	 <p>Online Prior Authorizations (PromptPA)</p> <p>You’ll have a new quick and easy way to request prior authorization for pharmacy benefit and medical benefit drugs: PromptPA.</p> <p>With PromptPA, you can easily view drug specific criteria questions, attach clinical information, and experience a quicker turnaround time. You can begin submitting authorization requests with PromptPA as of Jan. 1. Visit our provider portals (Harvard Pilgrim and Tufts Health Plan) to access PromptPA.</p> <p>Alternatively, you can fax prior authorization requests using the corresponding request forms. These forms, found on our provider websites, will be updated with new fax numbers that should be used beginning Jan. 1.</p>
 <p>Specialty Pharmacy</p> <p>Pharmacy Benefit Drugs: For any prescriptions in which the member’s pharmacy benefit requires the member to use our designated Specialty pharmacy, we will transfer these specialty refills to OptumRx. Some plans, such as Medicare members, Rhode Island commercial members and Medicaid members can continue to fill prescriptions at their current specialty pharmacy or may choose to use Optum specialty.</p> <p>Medical Benefit Drugs: Members can continue to obtain certain medical benefit drugs at contracted specialty pharmacy.</p>	 <p>Mail Order (OptumRx Home Delivery)</p> <p>Since OptumRx currently provides mail order services for Harvard Pilgrim members, these members will not experience any changes.</p> <p>Most prescriptions with available refills for Tufts Health Plan members will be transferred to OptumRx home delivery prior to Jan. 1, 2023. Members can access the Optum portal to set-up an account beginning Jan. 1.</p>

