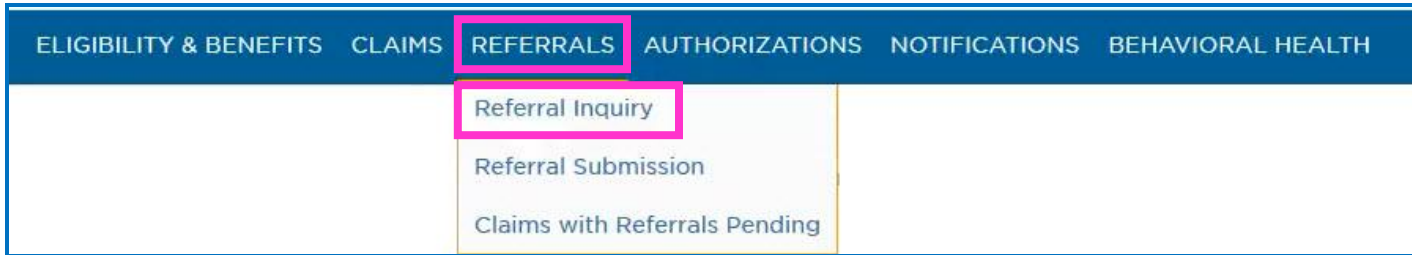


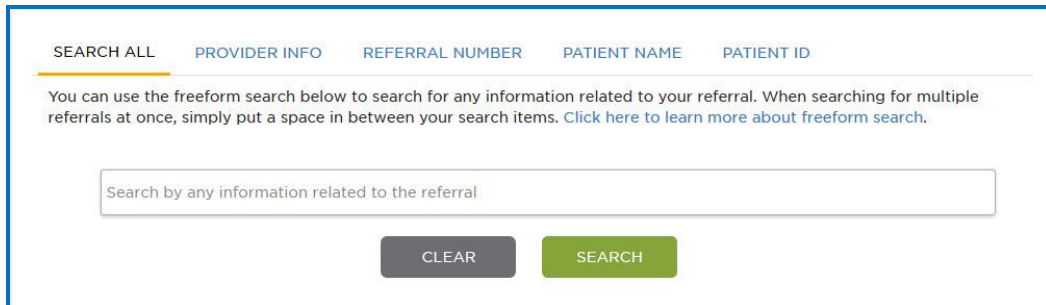
**To perform a referral inquiry:**

1. Log on to Tufts Health Plan's [secure Provider website](#).
2. From the list of self-service options, hover over **Referrals**. A dropdown list will appear.
3. Click **Referral Inquiry**.

**Note:** You can search for referrals only for the NPIs to which you have access. If you manage multiple providers in a group practice, make sure you have access rights to all providers with whom you work.



4. Use the **Search All** option to enter any information related to your claim. To narrow your search, use one of the additional options, (e.g., Provider Info, Referral Number).



SEARCH ALL PROVIDER INFO REFERRAL NUMBER PATIENT NAME PATIENT ID

You can use the freeform search below to search for any information related to your referral. When searching for multiple referrals at once, simply put a space in between your search items. [Click here to learn more about freeform search.](#)

Search by any information related to the referral

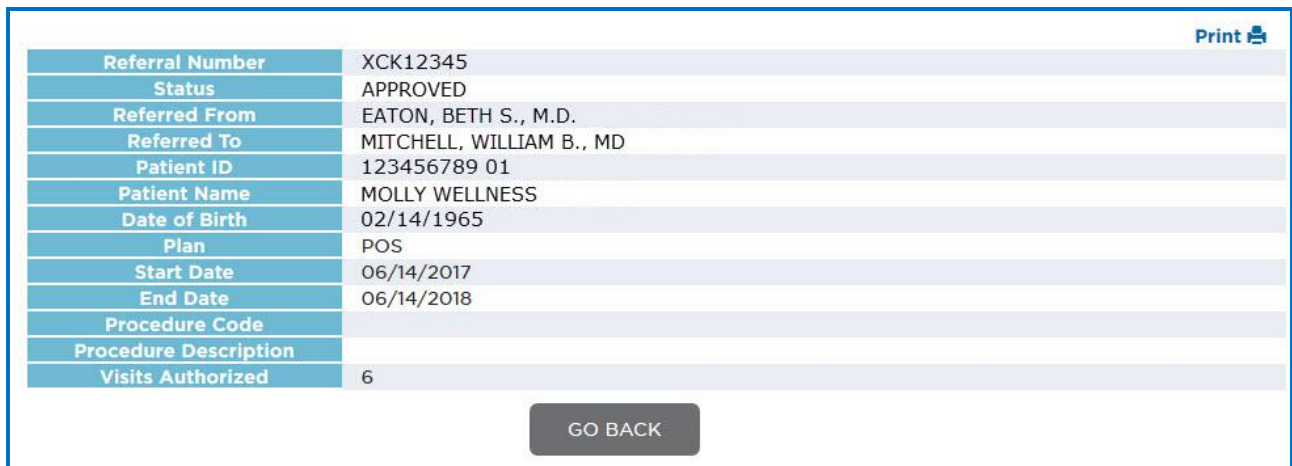
CLEAR SEARCH

5. The results will display a list of referrals that meet your search criteria.

**Note:** To view full details of a referral, click on the referral number within the highlighted row.

Status	Referral Number	Patient ID	Patient Name	Referred From	Referred To	Start Date	End Date	Visits Auth.	Plan
	XCK12345	123456789 01	MOLLY WELLNESS	EATON, BETH S., MD	MITCHELL, WILLIAM B., MD	06/14/2017	06/14/2018	6	POS
	XCK98765	123456789 01	WALTER DAY	SANDERS, STEVEN V., MD	MITCHELL, WILLIAM B., MD	06/10/2017	06/10/2018	6	POS

The following screen displays:



Print

Referral Number	XCK12345
Status	APPROVED
Referred From	EATON, BETH S., M.D.
Referred To	MITCHELL, WILLIAM B., MD
Patient ID	123456789 01
Patient Name	MOLLY WELLNESS
Date of Birth	02/14/1965
Plan	POS
Start Date	06/14/2017
End Date	06/14/2018
Procedure Code	
Procedure Description	
Visits Authorized	6

GO BACK