To perform a referral inquiry:

1. Log on to Tufts Health Plan’s secure Provider website.
2. From the list of self-service options, hover over Referrals. A dropdown list will appear.
3. Click Referral Inquiry.
   
   **Note:** You can search for referrals only for the NPIs to which you have access. If you manage multiple providers in a group practice, make sure you have access rights to all providers with whom you work.

4. Use the Search All option to enter any information related to your claim. To narrow your search, use one of the additional options, (e.g., Provider Info, Referral Number).

5. The results will display a list of referrals that meet your search criteria.
   
   **Note:** To view full details of a referral, click on the referral number within the highlighted row.

The following screen displays: