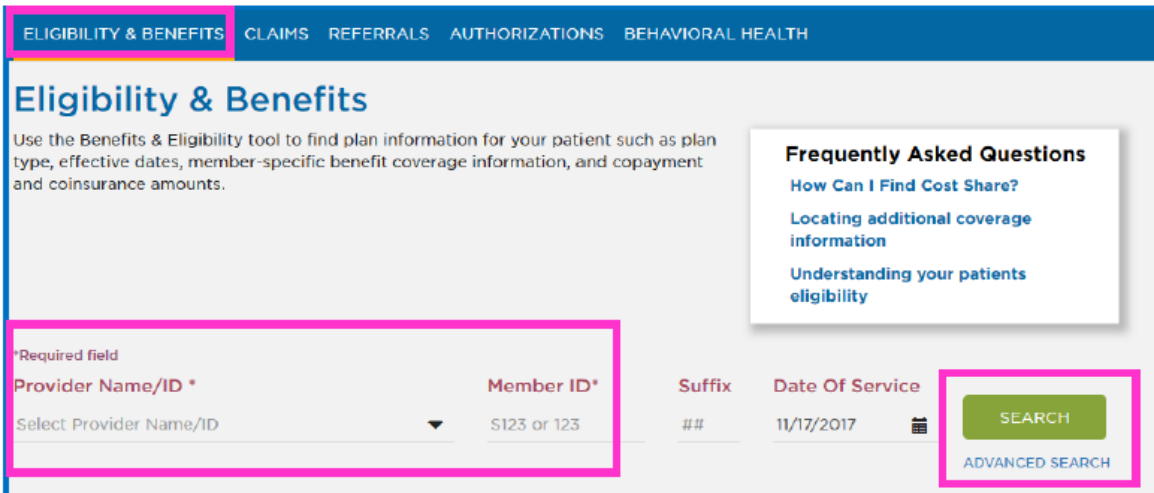


Quick Reference Guide: Eligibility and Benefits Inquiry

To check a Tufts Health Plan member's eligibility and benefits:

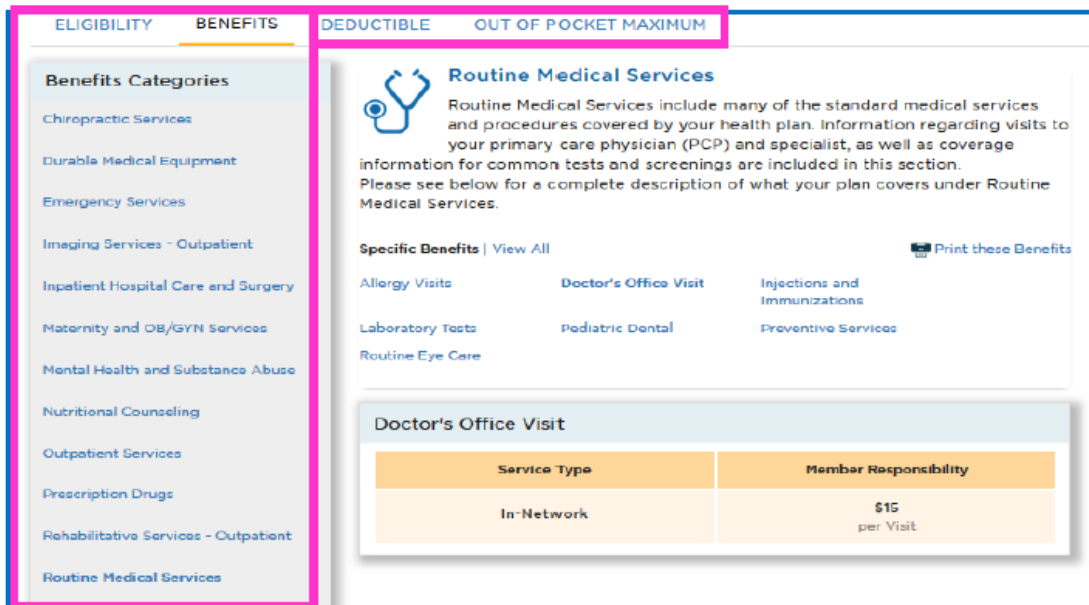
- Step 1:** Log on to Tufts Health Plan's secure Provider [portal](#).
 - Step 2:** From the list of self-service options, click "Eligibility & Benefits."
 - Step 3:** Enter the "Provider Name/ID" and the "Member ID."
 - Step 4:** To access the eligibility information for the member, click "Search."
- Note:** Use the *Advanced Search* option to search by additional criteria.



Step 5: Click the "Benefits" tab to view specific benefit information by category.

Note: This tab is not available for CareLinkSM when Cigna is the primary administrator or CareLinkSM-Shared Administration members.

Step 6: Click the "Deductible" and/or "Out of Pocket Maximum" tab(s) to view member cost-share information.



Service Type	Member Responsibility
In-Network	\$15 per Visit