To check a Tufts Health Plan member’s eligibility and benefits:

1. Log on to Tufts Health Plan’s secure Provider website.
2. From the list of self-service options, click **Eligibility & Benefits**.
3. Enter the **Provider Name/ID** and the **Member ID**.
4. To access the eligibility information for the member, click **Search**.
   
   **Note:** Use the **Advanced Search** option to search by additional criteria.

5. Click the **Benefits** tab to view specific benefit information by category.
   
   **Note:** This tab is not available for CareLink\textsuperscript{SM} when Cigna is the primary administrator or CareLink\textsuperscript{SM} – Shared Administration members.

6. Click on the **Deductible** and/or **Out of Pocket Maximum** tab(s) to view member cost-share information.