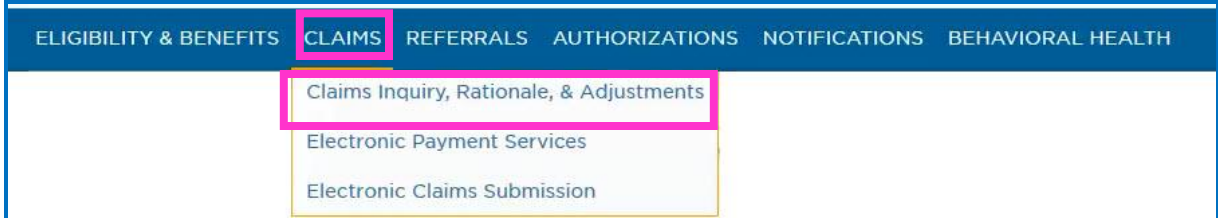
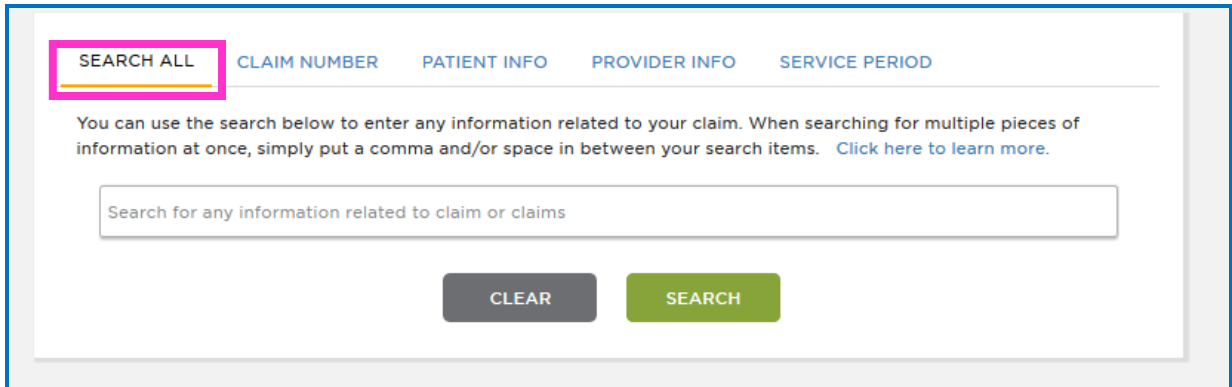


**To check the status of, correct or dispute a claim:**

1. Log on to Tufts Health Plan's [secure Provider website](#).
2. From the list of self-service options, hover over **Claims**. A dropdown list will appear.
3. Click **Claims Inquiry, Rationale, & Adjustments**.



4. Use the **Search All** option to enter any information related to your claim. To narrow your search, use one of the additional options (e.g., Claim Number, Patient Info). Claims meeting your search criteria will display.



5. To view the claim details, click on the claim number.

Patient	Provider	Payee	Claim
WELLNESS, MOLLY 123456789 01 02/14/1965 Acct: # HML-1234	EATON, BETH S., MD ID: 1234567890	EATON, BETH S., MD ID: 1234567890	<b>0123456ABCD</b> Amt. Billed: \$250.00 Status Cat: F! Start Dt: 08/08/2017 Adjusted?: NO
			Amt. Paid: \$225.00 Status Code: 65 Start Dt: 08/18/2017 Adjustable?: <a href="#">Adjust Claim</a>

**Note:** Claims information is not available for CareLink<sup>SM</sup> when Cigna is the primary administrator or for CareLink – Shared Administration. A message for redirection will appear.