Medical Necessity Guidelines: Power Wheelchairs for Tufts Health Together and Tufts Health RITogether

Effective: July 1, 2019

### Prior Authorization Required

If REQUIRED, submit supporting clinical documentation pertinent to service request.

| Yes ☒ | No ☐ |

### Applies to:

<table>
<thead>
<tr>
<th>COMMERCIAL Products</th>
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</thead>
<tbody>
<tr>
<td>☐ Tufts Health Plan Commercial products; Fax: 617.972.9409</td>
</tr>
<tr>
<td>☐ Tufts Health Freedom Plan products; Fax: 617.972.9409</td>
</tr>
<tr>
<td>• CareLink℠ – Refer to CareLink Procedures, Services and Items Requiring Prior Authorization</td>
</tr>
</tbody>
</table>

### TUFTS HEALTH PUBLIC PLANS Products

| ☐ Tufts Health Direct – A Massachusetts Qualified Health Plan (QHP) (a commercial product); Fax: 888.415.9055 |
| ☒ Tufts Health Together – MassHealth MCO Plan and Accountable Care Partnership Plans; Fax: 888.415.9055 |
| ☒ Tufts Health RITogether – A Rhode Island Medicaid Plan; Fax: 857.304.6404 |
| ☒ Tufts Health Unify* – OneCare Plan (a dual-eligible product); Fax: 781.393.2607 |

*The MNG applies to Tufts Health Unify members unless a less restrictive LCD or NCD exists.

### SENIOR Products

| • Tufts Health Plan Senior Care Options (SCO), (a dual-eligible product) – Refer to the Tufts Health Plan SCO Prior Authorization List |
| • Tufts Medicare Preferred HMO, (a Medicare Advantage product) – Refer to the Tufts Medicare Preferred HMO Prior Authorization and Inpatient Notification List |

### Note:

While you may not be the provider responsible for obtaining prior authorization, as a condition of payment you will need to make sure that prior authorization has been obtained.

### OVERVIEW

This guideline is for the review of power wheelchairs. A power wheelchair (PWC) is a wheelchair, a wheeled mobility device in which the user sits, that is powered by an automated system, such as a power motor.

For Tufts Health Together and Tufts Health Unify, refer to Local Coverage Determination (LCD): Power Mobility Devices (L33789) and related Policy Article A52498 at med.noridianmedicare.com/documents/2230703/7218263/Power+Mobility+Devices+LCD+and+PA and

Local Coverage Determination (LCD): Wheelchair Options/Accessories (L33792) and related Policy Article A52504 at med.noridianmedicare.com/documents/2230703/7218263/Wheelchair+Options+Accessories+LCD+and+PA for coverage guidelines.

For Tufts Health RITogether, please use the following clinical coverage criteria.

### BASIC POWER WHEELCHAIR CLINICAL COVERAGE CRITERIA FOR TUFTS HEALTH RITOGETHER

Tufts Health Plan may authorize coverage of a power wheelchair for Members when all of the following criteria are met:

- The Member’s functional impairments must be documented and managed by a physician with a rehab-related specialty, such as a physical rehabilitation medicine, orthopedics, neurology or rheumatology
• The Member has a mobility limitation that is permanent and it has been determined that a power wheelchair will be needed for 12 months or longer.
• The Member is not able to safely walk resulting in confinement to a bed or a chair.
• The Member cannot propel a manual wheelchair more than 50 feet.
• The Member is not able to propel a manual wheelchair sufficient distances to manage within the community, including but not limited to attending appointments, working and managing household responsibilities, at least three times per week.
• The Member does not meet the criteria for or is unsafe to use a power operated vehicle.
• The Member has sufficient cognitive and motor ability to operate a power wheelchair safely and without assistance.
• The Member must be able to use the power wheelchair in their home. A home evaluation, including a home accessibility survey and seating evaluation is required. This evaluation may be completed by either a physical therapist or an occupational therapist who have no financial relationship with the supplier or a RESNA-certified Assistive Technology Professional (ATP).
• All requested power wheelchair components/accessories must be primarily for use in the home.
• AND when additional coverage guidelines listed below, specific to Group 2 and Group 3 power wheelchairs and power tilt/recline seating systems, are met.

### ADDITIONAL COVERAGE GUIDELINES FOR SPECIFIC POWER WHEELCHAIRS

• **A Group 2 Single Power Option PWC (K0835 – K0840)** is covered when basic power wheelchair coverage guidelines (above) are met AND when:
  A. Criterion 1 or 2 is met; and
  B. Criteria 3 and 4 are met
    1. The Member requires a drive control interface other than a hand or chin-operated standard proportional joystick (examples include but are not limited to head control, sip and puff, switch control).
    2. The Member meets coverage criteria for a power tilt and/or a power recline seating system (see page 2 for Power Tilt and/or Recline Seating System Coverage Criteria) and the system is being used on the wheelchair.
    3. The Member has had a specialty evaluation that was performed by a licensed/certified medical professional, such as a physical therapist (PT) or occupational therapist (OT), or physician who has specific training and experience in rehabilitation wheelchair evaluations and that documents the medical necessity for the wheelchair and its’ special features. The PT, OT, or physician may have no financial relationship with the supplier.
    4. The wheelchair is provided by a supplier that employs a RESNA-certified Assistive Technology Professional (ATP) who specializes in wheelchairs and who has direct, in-person involvement in the wheelchair selection for the Member.

• **A Group 2 Multiple Power Option PWC (K0841-K0843)** is covered when basic power wheelchair coverage guidelines (above) are met AND when:
  A. Criterion 1 or 2 is met; and
  B. Criteria 3 and 4 are met
    1. The Member meets coverage criteria for a power tilt and recline seating system (see below for Power Tilt and/or Recline Seating System Coverage Criteria) and the system is being used on the wheelchair.
    2. The Member uses a ventilator which is mounted on the wheelchair.
    3. The Member has had a specialty evaluation that was performed by a licensed/certified medical professional, such as a PT or OT, or physician who has specific training and experience in rehabilitation wheelchair evaluations and that documents the medical necessity for the wheelchair and its’ special features. The PT, OT, or physician may have no financial relationship with the supplier.
    4. The wheelchair is provided by a supplier that employs a RESNA-certified Assistive Technology Professional (ATP) who specializes in wheelchairs and who has direct, in-person involvement in the wheelchair selection for the Member.

• **A Group 3 PWC with no power options (K0848-K0855)** is covered when basic power wheelchair coverage guidelines (above) are met; AND when:
  A. The Member’s mobility limitation is due to a neurological condition, myopathy, or congenital skeletal deformity; and
B. The Member has had a specialty evaluation that was performed by a licensed/certified medical professional, such as a PT or OT, or physician who has specific training and experience in rehabilitation wheelchair evaluations and that documents the medical necessity for the wheelchair and its special features. The PT, OT, or physician may have no financial relationship with the supplier; and

C. The wheelchair is provided by a supplier that employs a RESNA-certified Assistive Technology Professional (ATP) who specializes in wheelchairs and who has direct, in-person involvement in the wheelchair selection for the Member.

- **A Group 3 PWC with Single Power Option (K0856-K0860) or with Multiple Power Options (K0861-K0864)** is covered when:
  A. The Group 3 PWC coverage criteria is met; and
  B. The Group 2 Single Power Option or Multiple Power Options coverage criteria are met.

### COVERAGE CRITERIA FOR POWER TILT AND/OR RECLINE SEATING SYSTEMS (E1002-E1010)

- A power seating system – tilt only, recline only, or combination tilt and recline – with or without power elevating leg rests will be covered when criteria A, B, and C are met and when criterion D, E, or F is met:
  A. Basic power wheelchair coverage guidelines are met and
  B. A specialty evaluation that was performed by a licensed/certified medical professional, such as a physical therapist (PT) or occupational therapist (OT) or physician who has specific training and experience in rehabilitation wheelchair evaluations of the Member’s seating and positioning needs. The PT, OT, or physician may have no financial relationship with the supplier; and
  C. The wheelchair is provided by a supplier that employs a RESNA-certified Assistive Technology Professional (ATP) who specializes in wheelchairs and who has direct, in-person involvement in the wheelchair selection for the Member.
  D. The Member is at high risk for development of a pressure ulcer and is unable to perform a functional weight shift; or
  E. The Member utilizes intermittent catheterization for bladder management and is unable to independently transfer from the wheelchair to bed; or
  F. The power seating system is needed to manage increased tone or spasticity.

Tufts Health Plan has determined the reasonable useful lifetime of a power wheelchair to be 5 years. Computation of the useful lifetime is based on when the equipment is delivered to the Member, not the age of the equipment. Replacement due to wear is not covered during the reasonable useful lifetime of the equipment. Tufts Health Plan will review requests for power wheelchair replacements on case-by-case basis and may cover a replacement power wheelchair when the following criteria are met:

- The Member meets the above criteria for a power wheelchair and one of the following.
  - A decline in the Member’s functional status has been documented and current wheelchair does not support the Member’s functional status. Adaptations to current power wheelchair will not meet Member’s functional needs and/or are not cost effective.
  - Current power wheelchair no longer functions, and repair and/or replacement parts are no longer available or cost-effective.

### COVERAGE CRITERIA for POWER SEAT ELEVATION SYSTEM and POWER STANDING SYSTEM:

Tufts Health Plan may authorize coverage of a power seat elevation system or a power standing system for Tufts Health Together and Tufts Health RITogether Members when ALL of the following criteria are met:

- Wheelchair accessory is prescribed to meet specific medical need(s) (e.g. musculoskeletal, skin integrity) of the Member which cannot adequately be met with a lesser alternative device and/or wheelchair accessory (e.g. power tilt and/or recline seating system, standing frame).
- Member is unable to safely and independently perform essential activities of daily living (ADL’s) (e.g. transfers, toileting) with the use of lesser alternative durable medical equipment (e.g. raised toilet seat and/or toilet seat frame, commode).
- Standard treatment, including rehabilitation/habilitation therapy has failed to improve medical and/or functional needs for which wheelchair accessory is prescribed.
- Prescribed wheelchair accessory will not serve the same purpose as DME currently owned and/or in use by the Member.
- Wheelchair accessory is not requested primarily to allow the Member to perform leisure and/or recreational activities.
- Member must demonstrate safe and independent use of the prescribed power system in the home.

**COVERAGE CRITERIA for WHEELCHAIR SEAT CUSHION, POWERED:**

Tufts Health Plan may authorize coverage of a wheelchair seat cushion, powered for Tufts Health Together Members when **ALL** of the following criteria are met:

- The Member is at high risk for development of a pressure ulcer and is unable to perform an independent functional weight shift.

AND

- Maintenance of skin integrity has failed with the proper use of skin protection and/or positioning wheelchair seat cushion(s).

**LIMITATIONS**

- Tufts Health Plan will not authorize for Tufts Health Together and Tufts Health RITogether Members the coverage of a power wheelchair and/or accessories in the following circumstances:
  - when used for convenience of the Member and/or Member's caregiver
  - when used primarily for recreation or leisure
  - when used for community mobility only
  - when deemed not medically necessary
  - when requested in addition to a power operated vehicle
- Tufts Health Plan will not cover access ramps, home or vehicle wheelchair lifts or home adaptations.
- Tufts Health Plan will not cover the following wheelchair modifications and/or accessories, including but not limited to:
  - Snow tires
  - Stair climbing wheelchair; e.g., iBOT® Mobility System (iBALANCE® Technology)
  - Environmental control unit

**LIMITATIONS: Tufts Health RITogether product only**

- Tufts Health Plan will not authorize the coverage of a power wheelchair and/or accessories for Tufts Health RITogether Members in the following circumstances:
  - In addition to Member’s primary mobility device (e.g. manual wheelchair, power operated vehicle)
- Tufts Health Plan will not cover the following wheelchair accessories for Tufts Health RITogether Members:
  - Wheelchair seat cushion, powered (E2610)
  - Group 4 PWCs (K0868-K0886) have added capabilities that are not needed for use in the home. Therefore, if these wheelchairs are provided they will be denied as not reasonable and necessary.

**CODES**

The following HCPCS codes require prior authorization:

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
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<tbody>
<tr>
<td>K0010-K0014</td>
<td>Power wheelchair and accessories</td>
</tr>
<tr>
<td>K0813-K0864</td>
<td>Power wheelchair group 1,2 and 3</td>
</tr>
<tr>
<td>K0868-K0886</td>
<td>Power wheelchair group 4</td>
</tr>
<tr>
<td>K0890-K0898</td>
<td>Power wheelchair group 5</td>
</tr>
<tr>
<td>K0899</td>
<td>Power mobility device, not coded by DME PDAC or does not meet criteria</td>
</tr>
<tr>
<td>E1002-E1012</td>
<td>Wheelchair accessory, power seating system</td>
</tr>
<tr>
<td>E2300</td>
<td>Wheelchair accessory, power seat elevation system, any type</td>
</tr>
<tr>
<td>E2301</td>
<td>Wheelchair accessory, power standing system, any type</td>
</tr>
<tr>
<td>E2610</td>
<td>Wheelchair seat cushion, powered</td>
</tr>
</tbody>
</table>
REFERENCES
1. Centers for Medicare & Medicaid. NCD for Mobility Assistive Equipment (MAE) Retrieved on February 1, 2014 from cms.hhs.gov/mcd
4. Centers for Medicare and Medicaid. Local Coverage Determination (LCD) L33789 Power Mobility Devices accessed on October 3, 2016 from https://www.cms.gov/medicare-coverage-database/details/lcd-details.aspx?LCDId=33789&ver=11&CoverageSelection=Both&ArticleType=All&PolicyType=Final&s=Massachusetts&KeyWord=mobility+device&KeyWordLookUp=Title&KeyWordSearchType=And&bc=gAAAAACAAAAAAA%3d%3d&
5. Center for Medicare and Medicaid National Coverage Determination (NCD) for Mobility Assistive Equipment 280.3 accessed on October 3, 2016 from cms.gov/medicare-coverage-database/details/ncd-details.aspx
7. Commonwealth of Massachusetts Mass Health Provider Manual Series, Durable Medical Equipment, 130 CMR 409.420

APPROVAL HISTORY
October 2, 2006: Reviewed by the Clinical Coverage Criteria Committee

Subsequent endorsement date(s) and changes made:
- January 19, 2007: Additional limitations to non-medically necessary accessories added
- February 28, 2007: Additional requirement for replacement wheelchair added: Member must meet the criteria for coverage of an electric/ power wheelchair.
- May 16, 2008: Criteria updated and simplified without substantive changes.
- April 6, 2009: Reviewed and renewed without changes.
- March 2010: Reviewed at Medical Specialty Policy Advisory Committee (MSPAC), no changes.
- April 2011: Reviewed at MSPAC, no changes.
- April 11, 2012: Reviewed and renewed at Integrated Medical Policy Advisory Committee (IMPAC), no changes.
- September 11, 2013: Reviewed by IMPAC, renewed without changes.
- February 1, 2014: Wording updated.
- April 9, 2014:Reviewed at IMPAC, approved for an effective date of July 1, 2014, with coding added to the listed limitations, E2300, E2301, and E2600.
- December 10, 2014: Reviewed by IMPAC, approved for an effective date of April 1, 2015. Added language to clarify safe ambulation. Criteria for group 2 and 3 power wheelchairs and power tilt and/or recline seating systems added. Adaptations to current PWC added to replacement PWC.
coverage guidelines and use for at least 5 years coverage guideline removed. Clarification of reasonable useful lifetime of a power wheelchair added.

- September 2015: Branding and template change to distinguish Tufts Health Plan products in "Applies to" section. Added Tufts Health Freedom Plan products, effective January 1, 2016.
- December 9, 2015: Reviewed by IMPAC, renewed without changes
- December 31, 2015: Coding updated. Per AMA CPT®, effective January 1, 2016 the following code(s) added: E1012.
- October 24, 2016: Reviewed by IMPAC. For effective date April 1, 2017, criteria changes to allow seating and home evaluations to be performed by OT, PT and/or ATP providers. K0899 will require prior authorization. Removal of criteria requirement “must have the ability to transport device.” Added to limitations group 4 power wheelchairs, removed limitation of coverage in addition to a manual wheelchair. This MNG, specific to Tufts Health Together only, effective April 1, 2017.
- December 14, 2016: Reviewed by IMPAC, renewed without changes
- July 2017: Added RITogether Plan product to template. For MNGs applicable to RITogether, effective date is August 1, 2017
- November 8, 2017: Reviewed by IMPAC, renewed without changes
- May 9, 2018: Reviewed by IMPAC. E2300, E2301, E2610 and group 4 power wheelchairs (K0868-K0886) removed from limitations section for Tufts Health Together and will require prior authorization. E2300 and E2301 removed from limitations section for Tufts Health RITogether and will require prior authorization. Criteria added for power standing and seat elevation systems and for wheelchair seat cushion, powered. For effective date October 1, 2018, criteria requiring power wheelchair components/accessories be primarily for use in the home added to basic power wheelchair guidelines.
- October 10, 2018: Reviewed by IMPAC, renewed without changes
- October, 2018: Template and disclaimer updated
- May 15, 2019: Reviewed at IMPAC. For effective date July 1, 2019, LCD L33789 and LCD L33792 and related policy articles will be used for prior authorization review for Tufts Health Together and Tufts Health Unify products. Link to LCD’s added to MNG.

**BACKGROUND, PRODUCT AND DISCLAIMER INFORMATION**

Medical Necessity Guidelines are developed to determine coverage for benefits, and are published to provide a better understanding of the basis upon which coverage decisions are made. We make coverage decisions using these guidelines, along with the Member’s benefit document, and in coordination with the Member’s physician(s) on a case-by-case basis considering the individual Member’s health care needs.

Medical Necessity Guidelines are developed for selected therapeutic or diagnostic services found to be safe and proven effective in a limited, defined population of patients or clinical circumstances. They include concise clinical coverage criteria based on current literature review, consultation with practicing physicians in our service area who are medical experts in the particular field, FDA and other government agency policies, and standards adopted by national accreditation organizations. We revise and update Medical Necessity Guidelines annually, or more frequently if new evidence becomes available that suggests needed revisions.

For self-insured plans, coverage may vary depending on the terms of the benefit document. If a discrepancy exists between a Medical Necessity Guideline and a self-insured Member’s benefit document, the provisions of the benefit document will govern.

Treating providers are solely responsible for the medical advice and treatment of Members. The use of this guideline is not a guarantee of payment or a final prediction of how specific claim(s) will be adjudicated. Claims payment is subject to eligibility and benefits on the date of service, coordination of benefits, referral/authorization, utilization management guidelines when applicable, and adherence to plan policies, plan procedures, and claims editing logic.