

# Tufts Health Plan

## Patient Safety/Leapfrog Initiative

### WHAT'S NEW IN 2019

#### Key changes to the 2019 Survey include:

- The submission deadline has changed from December 31<sup>st</sup> to November 30<sup>th</sup>
- Outpatient Procedures (Section 10) is a new section added to the survey

#### Basic Hospital (Section 1):

- Updated definitions and added questions to identify hospitals eligible to report on Section 9a

#### Medication Safety – Computerized Physician Order Entry (Section 2):

- Refined measure specifications and updated CPOE Evaluation Tool

#### Inpatient Surgery (Section 3):

- Significant updates have been added to instructions, measure specifications, and FAQs

#### Maternity Care (Section 4):

- Updated diagnosis codes, instructions, and measure specifications based on hospitals' participation in other data collection projects

#### ICU Physician Staffing (Section 5):

- Updated requirements for clinical pharmacists and non-intensivist staff acting as responders

#### NQF Safe Practices (Section 6):

- Added new Hand Hygiene practices subsection for potential scoring and public reporting in 2020

#### Managing Serious Errors (Section 7):

- Updates added to infection and antibiotic stewardship practices data obtained from CDC National Healthcare Safety Network

#### Medication Safety (Section 8):

- Updated questions, data tools, and scoring algorithms for Bar Code Medication Administration and Medication Reconciliation

#### Pediatric Care (Section 9):

- Added questions and FAQs to ensure the hospital sample is not overly represented by NICU discharges and to standardize reporting

#### Outpatient Procedures (Section 10):

- New questions on outpatient procedures were added for potential scoring and public reporting in 2020

The Leapfrog Group was launched in 2000 by the Business Roundtable in order to improve patient safety, health care quality, and overall value.

Leapfrog initially identified three patient safety practices: inpatient computer physician order entry (CPOE), intensive care unit physician staffing (IPS), and surgical

volume for high-risk procedures. The survey has evolved over the years to also include infection rates, Cesarean section rates, and medication safety. To review the changes

in the 2019 Leapfrog Hospital Survey, go online to <http://www.leapfroggroup.org/survey-materials/survey-and-cpoe-materials> and click on "Summary of changes to the 2019 Survey".



## Leapfrog Group Survey – Action Needed

One of the functions of Tufts Health Plan is to perform quality improvement activities with regard to health care services provided to our members. We request that you complete the 2019 Leapfrog Hospital Survey on the Leapfrog website as soon as possible. To download the survey materials and to log in go to <http://www.leapfroggroup.org/survey-materials/survey-login-and-materials>

If you have already completed the survey, we thank you for taking the time to participate in this important initiative. Hospitals that submit their survey by June 30<sup>th</sup> will be included in Leapfrog's first release of 2019 results in July. **2019 submissions** will **now** be accepted through the **end of November** rather than the end of December as in previous years.

Hospitals that do not submit a survey by **November 30, 2019** will have to wait until the launch of the 2020 survey. Survey results will be frozen annually from February to July. Additional details about the Leapfrog Group and its survey can be found at <http://www.leapfroggroup.org>

## Tufts Health Plan's Use of Leapfrog Survey Data

Hospital leapfrog survey results are included as part of our Tufts Health Plan provider engagement quality measurement reporting and as part of our standard quality measure set. This information may also be used for future quality reporting programs and initiatives.

We are proud to support this quality improvement effort and we thank you for your participation. If you have any questions about the reporting process, regional activity around the survey results, or obtaining your individual hospital security code to access the survey please use the Leapfrog Survey Help Desk link at the bottom of the survey home page. Any questions you have regarding this initiative, please call the Nurse Line in the Tufts Health Plan Quality and Health Informatics Department at 888.766.9818 extension 52809. Thank you for your attention to this matter.

#### Tufts Health Plan

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