



## Recovery Coach Services First Clinical Review Form for In-Network Providers Only

Tufts Health Together - MassHealth MCO Plan and Accountable Care Partnership Plans (ACPPs):  
Fax to 888.977.0776  
Tufts Health Unify: Fax to 857.304.6304  
Tufts Health Plan Senior Care Options (SCO): Fax to 617.972.9424

Today's date: \_\_\_/\_\_\_/\_\_\_ Requested dates of service: from \_\_\_/\_\_\_/\_\_\_ to \_\_\_/\_\_\_/\_\_\_

*To ensure continuous authorization, requests must be received a week before or after the previous authorization's end date. Use this form for the first medical necessity review; **subsequent reviews are to be completed telephonically by calling 888.257.1985.***

### MEMBER INFORMATION

Name: \_\_\_\_\_ Tufts Health Plan Member ID: \_\_\_\_\_  
Address: \_\_\_\_\_ Phone: \_\_\_ / \_\_\_ / - \_\_\_\_\_  
City: \_\_\_\_\_ DOB: \_\_\_ / \_\_\_ / \_\_\_\_\_  
State: \_\_\_\_\_ ZIP: \_\_\_\_\_

### PROVIDER INFORMATION

Organization name: \_\_\_\_\_ Organization phone #: \_\_\_\_\_  
NPI \_\_\_\_\_ Tax ID \_\_\_\_\_  
Provider Address: \_\_\_\_\_  
City: \_\_\_\_\_  
State: \_\_\_\_\_ ZIP: \_\_\_\_\_  
Recovery coach name: \_\_\_\_\_ Supervisor name: \_\_\_\_\_  
Recovery coach phone: \_\_\_\_\_ Supervisor phone: \_\_\_\_\_  
Fax to send authorization to: \_\_\_ / \_\_\_ / \_\_\_

### CLINICAL INFORMATION

1. ICD-10 Alpha Numeric Diagnosis Code: \_\_\_\_\_
2. Attach a copy of the member's updated Wellness Plan, including member goals.
3.  By checking this box, I affirm that I have made at least five (5) connections with the member over each 30-day period of the last authorization.
4. In the space below, outline specific progress made toward goals since implementation of the original Wellness Plan. How is the member actively addressing components of the Wellness Plan? What adjustments have been made?  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
5. Outline care coordination of services with other behavioral health providers, the primary care provider, and other services and state agencies. If coordination has not been successful, document the reasons below.  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

6. Outline the discharge plan and any barrier to discharge below.

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7. Does the member require psychopharmacological services? If yes, how are those services accessed?

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