

Ironworkers District Council of New England Important Telephone Numbers

Contact Information

Iron Workers Health & Welfare Fund Office: for all eligibility questions, pension, and annuity
1-617-265-3757
1-800-637-3736

Iron Clad Insurance Office: for all claims and insurance benefit questions
1-617-436-3500
1-866-229-4766

Employee Assistance Program Mental Health/Substance Abuse

- Mental Health/Substance Abuse
- Pre-Certification for Inpatient and Outpatient services
- Modern Assistance Programs (MAP): **1-800-878-2004**

CareAllies Programs

1-800-768-4695

- Hospital Pre-Certification and Case Management, including:
 - Hospital Admission Precertification
 - Emergency Hospital Admission
 - Acute Rehabilitation Admission
 - Home Health Care Services
- Healthy Rewards: **1-800-870-3470** and **www.healthinfoseeker.com** (website available late January, 2007)
- Smart Steps Program for disease management: **1-800-768-4695**

Audiology & Hearing Aid Discount Program

National Ear Care Plan (NECP)

For all Hearing Exams and/or Hearing Aid Precertification: **1-888-884-6327**

Dental

Iron Clad

For benefits and claims questions: **1-617-436-3500**

Submit all dental claims to: Iron Clad Insurance, 161 Granite Ave., Dorchester, MA 02124

Prescription Drugs/Mail Order

Ullicare/Rx

- Medco Health Solutions, Inc. and Medco Health Home Delivery Service
- Call Medco Member Services for all pharmacy issues: **1-800-818-6602**
- Call Iron Clad for pharmacy card activation and/or general questions: **1-866-229-4766**

Vision Care Discount Program

Davis Vision

1-800-783-7792

www.davisvision.com

Doctor/Provider Search

CareLink PPO Network - Tufts Health Plan Alliance with Cigna

Visit: www.tuftshealthplan.com/carelink/ironworkers

Or, call CareAllies: **1-800-768-4695**.