

Ironworkers District Council of New England Important Telephone Numbers Contact Information

Iron Workers Health & Welfare Fund Office: for all eligibility questions, pension, and annuity

1-617-265-3757

1-800-637-3736

Iron Clad Insurance Office: for all claims and insurance benefit questions

1-617-436-3500

1-866-229-4766

Employee Assistance Program Mental Health/Substance Abuse

Mental Health/Substance Abuse

Pre-Certification for Inpatient and Outpatient services

Modern Assistance Programs (MAP): **1-800-878-2004** or **1-617-774-0331**

CareAllies Programs

1-800-768-4695

Hospital Pre-Certification and Case Management, including:

- Hospital Admission Precertification
- Emergency Hospital Admission
- Acute Rehabilitation Admission
- Home Health Care Services

Audiology & Hearing Aid Discount Program

HEAR USA

For all Hearing Exams and/or Hearing Aid Precertification: **1-800-442-8231**

Dental

Iron Clad

For benefits and claims questions: **1-617-436-3500**

Submit all dental claims to: Iron Clad Insurance, 161 Granite Ave., Dorchester, MA 02124

Prescription Drugs/Mail Order

EXPRESS SCRIPTS

Call EXPRESS SCRIPTS Member Services for all pharmacy issues: **1-866-544-2926**

Call Iron Clad for general questions: **1-866-229-4766**

Vision Care Discount Program

Davis Vision
1-800-999-5431
www.davisvision.com

Doctor/Provider Search

CareLink PPO Network - Tufts Health Plan Alliance with Cigna
Visit: <https://tuftshealthplan.com/microsites/ironworkers>
Or, call CareAllies: 1-800-768-4695.