



Massachusetts 2023 Evidence of Coverage Amendment

The following amendment is effective for all fully-insured large group plans renewing on or after 1/1/2023. This amendment includes important information about your health care coverage under your Massachusetts health insurance plan.

Emergency Services Programs

Effective 1/1/2023, *Tufts Health Plan* will provide coverage for Emergency Services Programs. Emergency Services Programs are used to treat behavioral health and substance use disorder diagnoses and provide community-based *Emergency* psychiatric services, including, but not limited to: behavioral health crisis assessment, intervention, and stabilization services. These services are available 24 hours per day, 7 days per week and can be received through mobile crisis intervention services for youth and adults, adult community crisis stabilization services, and Emergency Service *Provider* community-based locations. At the *In-Network Level of Benefits*, Emergency Services Programs are subject to the plan's *Member Cost Sharing Amount* for intermediate behavioral health/substance use disorder services. Additionally, please note that Emergency Services Programs do not require prior approval by an *Authorized Reviewer* for coverage to apply.

In Massachusetts, designated Community Behavioral Health Centers (CBHCs) serve as regional hubs for coordinated and integrated behavioral health/substance use disorder treatment and can provide the services listed above. To find a CBHC in the *Tufts Health Plan* network, please visit the website at www.tuftshealthplan.com, and click on "Find a Doctor." For more information, please contact the Member Services Department.