

# BENEFIT CHANGES & ENHANCEMENTS

## 2021



Below is a summary of benefit changes and digital tool enhancements available to commercial members. All medical benefit changes will be effective on January 1, 2021. All other digital tool enhancements are available today.

### Medical Benefit Changes\*



#### Insulin Pumps

cost share varies by plan design



#### Medical Injectables

cost share varies by plan design



#### Low Protein Foods

covered in full



#### Oral Chemotherapy

covered in full

### Digital Tool Enhancements



#### Intuitive Provider Search

New features include expanded search capabilities such as specialty and language, and a user friendly home page.



#### **NEW!** Pharmacy Savings Tool

*MyPrescription Shopper*\*\* analyzes a members' prescriptions to search for cost savings, including dosage or medication changes, as well as refill options. Enrolled members are alerted to these savings through text or email.



#### Secure Member Account Access - Mobile

Mobile app enhancements include direct access to our wellness portal and *Telehealth* virtual health care services (provided by Teladoc®). Members can also access tax forms and update or select a primary care provider (PCP), directly within the app.



**Virtual Health Care** - *Telehealth* virtual health care services (provided by Teladoc®) are covered in full for all plans - available 24/7. Psychiatrists can now order lab tests for quicker diagnosis.

\*Insulin pumps and medical injectables are covered however the member cost share may vary depending on plan design. Low protein foods and oral chemotherapy medications are covered in full but Saver plan members must meet their deductible first. Some plans may also require coinsurance. Members should consult their plan benefit documents for exact details on required cost share \*\*MyPrescription Shopper and Telehealth (powered by Teladoc®) are available to fully-insured groups; other groups may elect to add these programs - additional fees may apply. All medical benefit changes and digital tool enhancements described above are for Commercial members only (excludes Tufts Health Direct).