

ANNUAL BENEFIT CHANGES & UPDATES

2020



Acupuncture

Tufts Health Plan now contracts with acupuncturists to provide unlimited coverage at the same cost-share as a PCP or specialist visit. This benefit is in addition to the existing acupuncture discount.

- Standard for all fully-insured groups
- No limit on visits or dollar amount
- No member prior authorizations or referrals required when visiting a Tufts Health Plan provider



Enteral Formula Coverage

- Covered in full on all plans, except Saver¹



Low Cost Generic Medication Program

- Standard on all plans except Premier Bronze 3500



Tooth Removal

Expanded coverage for surgical removal of impacted or unerupted teeth when embedded in the bone, and performed in an office setting.

- No prior authorization required
- Standard on all plans



Virtual Health Care

Telehealth virtual health care services (provided by Teladoc) for general medicine are now available to members worldwide. Telehealth access for Behavior Health and Dermatology services remain unchanged.

- Global access for general medicine visits only
- Global access will be covered at same cost-share as domestic provider access
- Global access will be standard for all groups who have opted-in to Telehealth
- Covered in full for all plans except Saver¹

¹Saver plan members will be covered in full, after their deductible is met.
Restrictions may apply, please contact your account manager for full details.