

## **We're Once Again Rated in Top 10 Percent by NCQA**

The National Committee for Quality Assurance (NCQA) has released its 2018-2019 ratings for Commercial, Medicare and Medicaid plans, and once again Tufts Health Plan is rated in the top 10 percent of all participating plans in the country. NCQA ratings evaluate plans based on combined accreditation scores and [CAHPS](#) and [HEDIS](#) scores, which measure consumer experience, prevention and treatment.

Tufts Health Plan's Commercial HMO/POS/EPO and PPO plans in Massachusetts and our Rhode Island HMO/POS plans received 4.5 out of 5 ratings, all excellent results; no other plan in Massachusetts or Rhode Island achieved a higher rating.

This year, there were 58 fewer plans participating nationally than last year, creating a more competitive pool. Of the 445 plans, slightly more than 10 percent received a rating of 4.5 or greater. Only two plans in the nation received a rating of 5.

Here is a [complete list](#) of the ratings and our competitors' results.