

Sent July 29, 2014

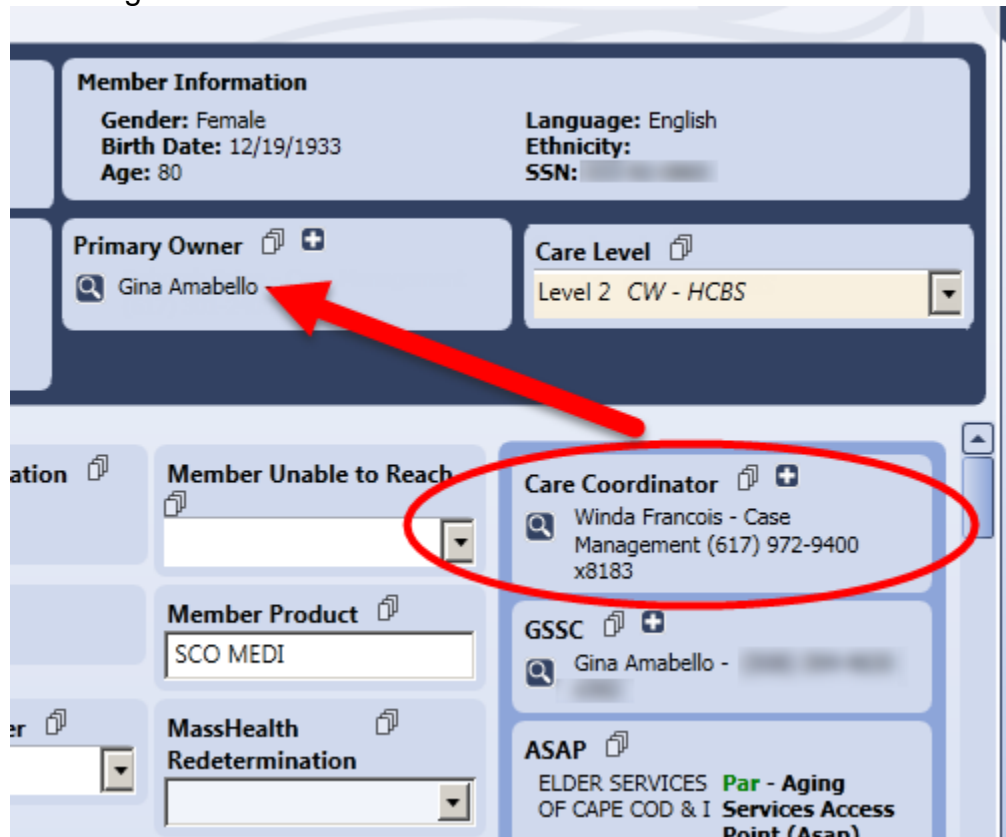


Here are today's tips devised by the Tufts Health Plan SCO Care Management team. Please let me know if you have any questions.

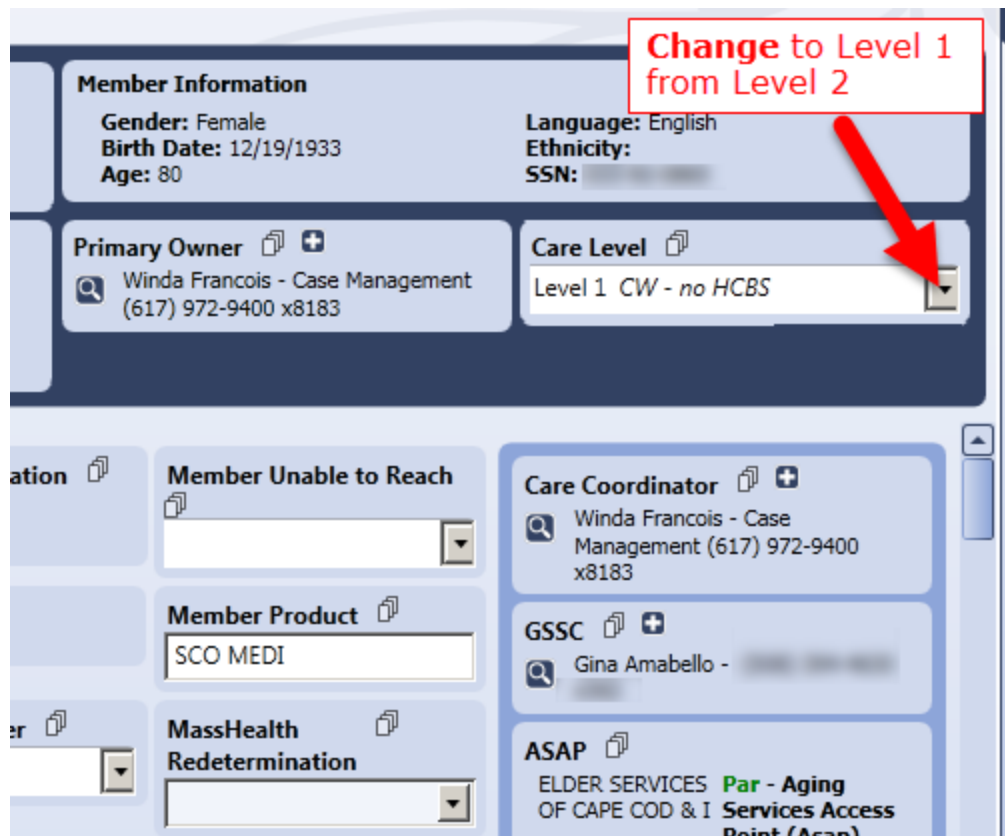
GSSCs:


After conducting an initial assessment and you conclude the member should be set at Care [Level 1](#) instead of Level 2:

1. Be sure the Primary Owner is assigned to the Care Coordinator and if not make the change



2. Change the Care Level on the member file to Level 1



3. Check the member's journal  to verify that the next Eval task is assigned to the Care Coordinator and not the GSSC.

Member File: WINDA FRANCOIS - WINDA FRANCOIS

Show Member Filter List Archived

	Date	Type	Name	Status	Description
	5/9/2014 12:03:00 PM	Event	Activity Log	Complete	Phone Call: Inbound - provider
	5/9/2014 5:14:10 PM	Assessment	Comprehensive Assessment 2.0	Complete	Comprehensive Assessment 2.0
	5/9/2014 5:27:44 PM	Event	Evaluation	Pending	Evaluation due 08/07/2014
	5/9/2014 5:27:51 PM	Assessment	Diabetes Part 1	Pending	Diabetes Part 1
	5/9/2014 5:37:19 PM	Assessment	CHF Part 1	Complete	

Open to verify next Eval task is assigned to Care Coordinator

*Please note if you change the Primary Owner to the Care Coordinator prior to completing the Initial Comprehensive Assessment/Eval task the next Eval task will auto assign to the Care Coordinator (Primary Owner)

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