



Tufts Health Plan Senior Care Options Transportation Benefit Change

Beginning June 1, 2015, members will no longer need prior authorization from Tufts Health Plan SCO before using their transportation benefit for trips to and from medical appointments.

To schedule rides, members will now call our transportation provider, LogistiCare, directly at 866-383-4153 at least two business days before their scheduled appointment. This is a change from the previous three-day prior notice requirement.

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