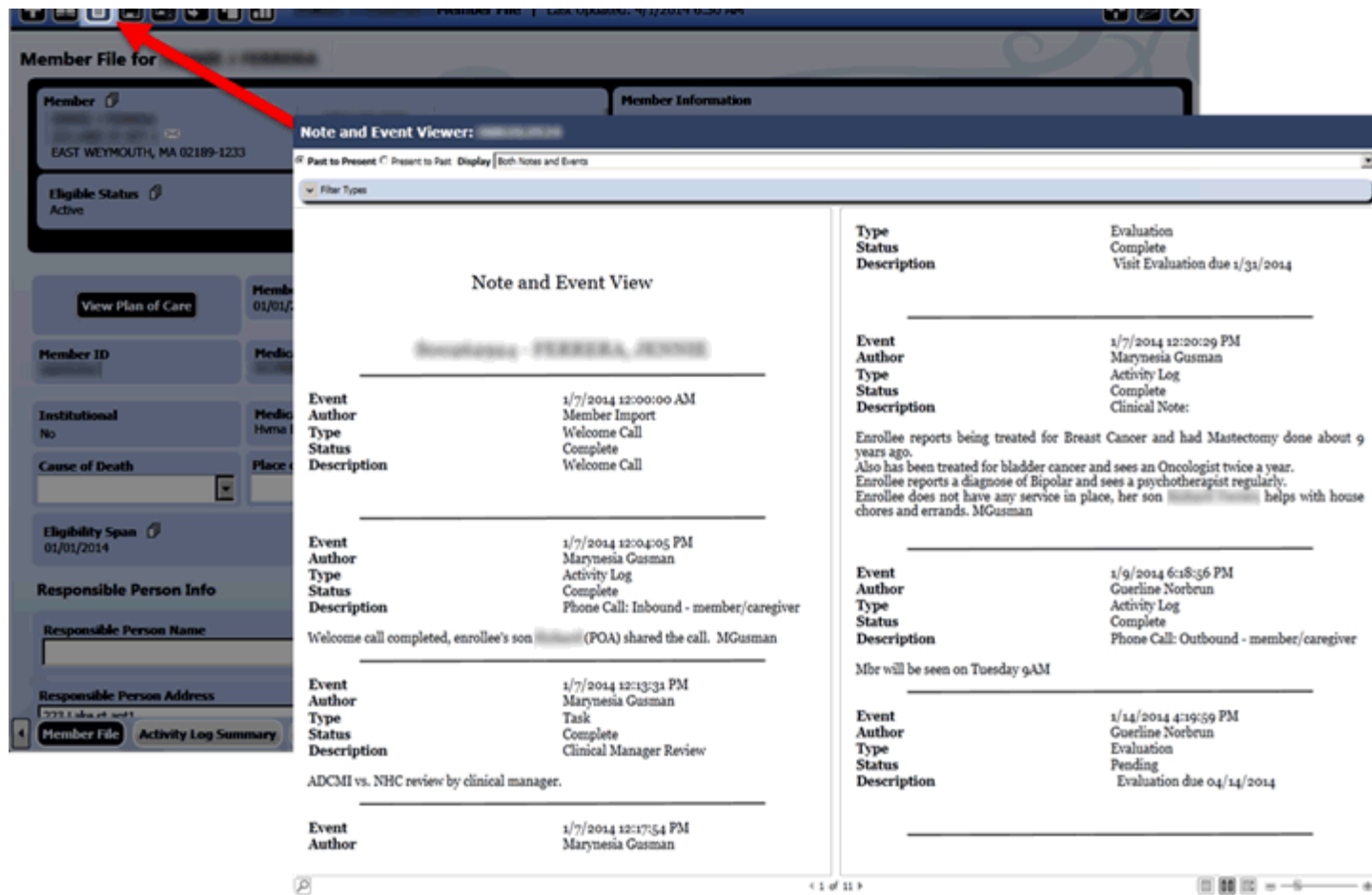




Here are today's tips devised by the Tufts Health Plan SCO Care Management team. Please let me know if you have any questions.

- 1. The **Note and Event Viewer** button in CaseTrakker can be used to get a brief overview of what's happening in a member's record.



- 2. For Level 3 (AD/CMI) members:
  - RNCMs** remember to **reassign** next **Eval task** to **GSSC**
  - GSSCs** remember to **monitor** your **MY Work** tab for the Eval tasks on Level 3 members (for Jan 1st new effectives). A Comprehensive Assessment & Clinical Note need to be completed (OP events and Transportation auths form if applicable)