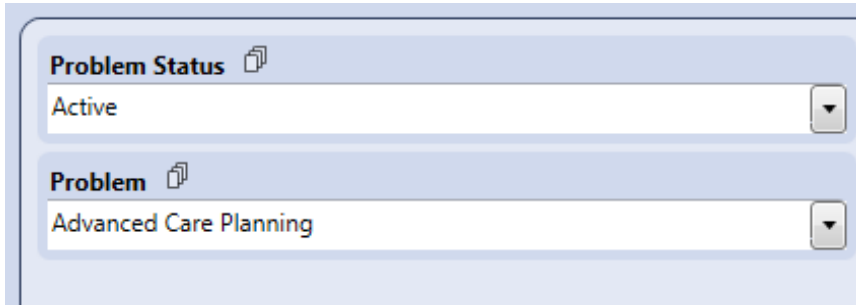





Problems:


- Need to be “Active” until they are closed (resolved).



Problem Status 

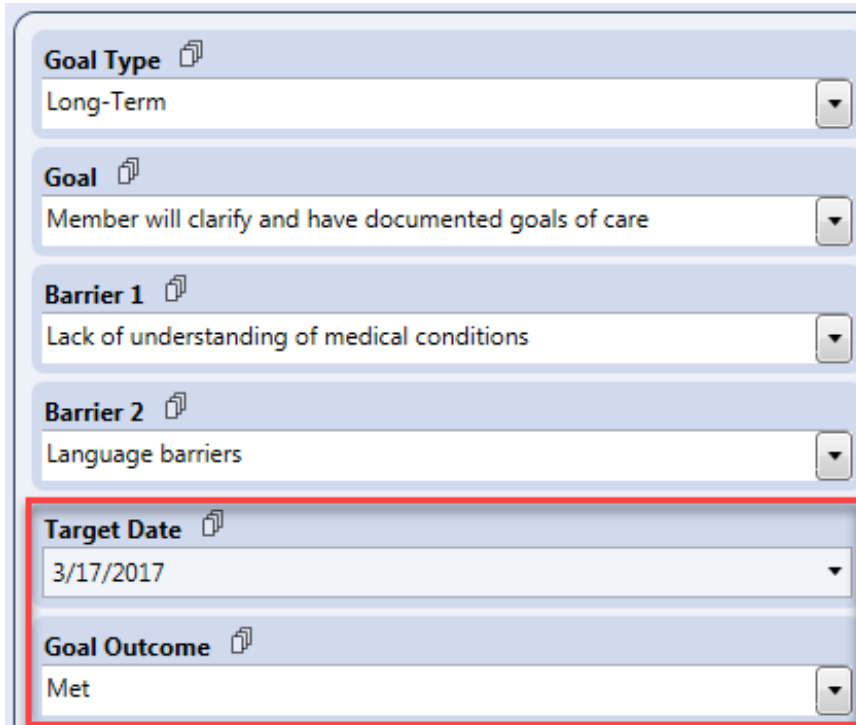
Active 


Problem 


Advanced Care Planning 


Goals:


- Need to be identified with a target date and coded as met or not met on every interaction.





Goal Type 


Long-Term 


Goal 


Member will clarify and have documented goals of care 


Barrier 1 


Lack of understanding of medical conditions 


Barrier 2 

Language barriers 

Target Date 

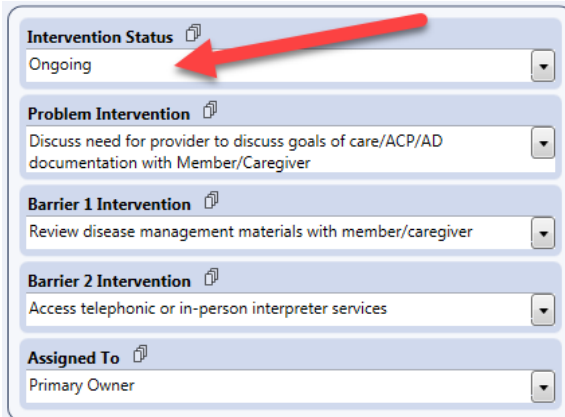
3/17/2017 


Goal Outcome 


Met 


Interactions:


- Status needs to be updated on every interaction with “Identified”, “Initiated”, “Ongoing”, or “Closed.”





Intervention Status 


Ongoing 


Problem Intervention 


Discuss need for provider to discuss goals of care/ACP/AD documentation with Member/Caregiver 


Barrier 1 Intervention 

Review disease management materials with member/caregiver 

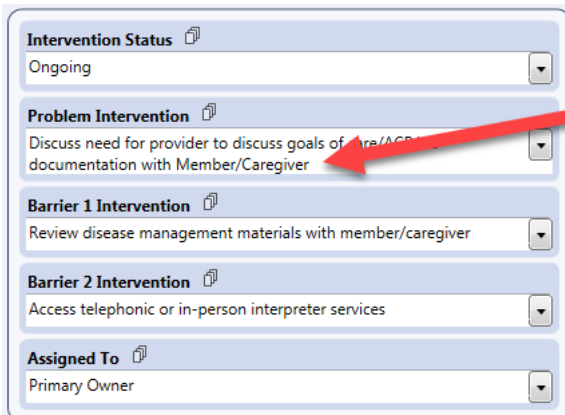
Barrier 2 Intervention 


Access telephonic or in-person interpreter services 


Assigned To 


Primary Owner 


- Need to be specific and measurable (aim to customize these to the member)





Intervention Status 


Ongoing 


Problem Intervention 


Discuss need for provider to discuss goals of care/ACP/AD documentation with Member/Caregiver 


Barrier 1 Intervention 

Review disease management materials with member/caregiver 

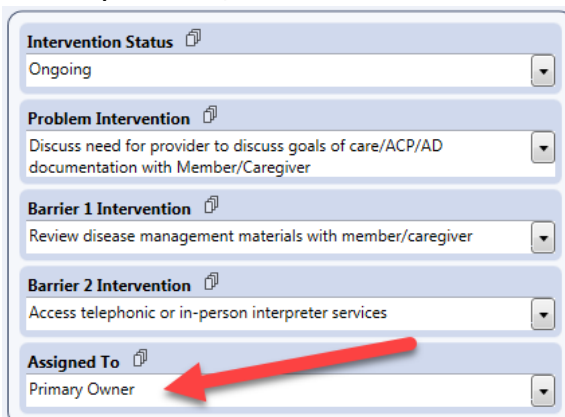
Barrier 2 Intervention 


Access telephonic or in-person interpreter services 


Assigned To 


Primary Owner 


- Use the “Assigned To” field so it can be identified as a Member, Provider, Primary Owner, or Other action.





Intervention Status 


Ongoing 


Problem Intervention 


Discuss need for provider to discuss goals of care/ACP/AD documentation with Member/Caregiver 


Barrier 1 Intervention 

Review disease management materials with member/caregiver 

Barrier 2 Intervention 

Access telephonic or in-person interpreter services 

Assigned To 

Primary Owner 

- Interventions can also be rearranged to keep the active ones on the top and the closed ones at the bottom of the care plan.