

**Tufts Health Plan SCO Care Management - Newsflash**

**CaseTrakker System Enhancements**

The CaseTrakker system enhancements discussed during the All Staff are scheduled to go live on Monday April, 20th.

- Letter – Member Refused Assessment 90 Day
- Letter – Member Refused Assessment 30 Day
- Letter – PCA FI Referral
- Letter/Form – ADH Referral
- Letter/Form – GAFC Referral
- Comp 3.0
- Assessment – Zarit Scale of Caregiver Burden
- Assessment – Disease Management Satisfaction (administered by SCO Admin Assistants)

Thanks,

Damien

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