

Tufts Health Plan SCO Care Management - Newsflash

**Tufts Health Plan SCO Member Cancellation/Disenrollment Requests**

**From: Damien Wimbush**

All member/personal representative requests for plan cancellations or disenrollments should be handled by Customer Relations. If you receive such a request from a member/personal representative, please direct them to Tufts Health Plan SCO Customer Relations at 1-855-670-5934. Please **DO NOT** triage the request directly to the Tufts Health Plan SCO Enrollment Department.

Please let me know if you have any questions.

Thanks,

Damien